PB Customer Support Response Card	Horizon Commenty Church
PBSI strives to provide the highest quality service possible. In	CLIENT NAME
evaluating service quality, your feedback is very important. Would you take a moment to complete the information below and return it	(1) Arran 11-25-19
to PBSI? Thanks for your patronage and your opinion.	FIELD ENGINEER (FIRST NAME) DATE OF SERVICE
RATING THIS SERVICE ENCOUNTER EXCELLENT GOOD FA	IR POOR RATING PBSI'S OVERALL QUALITY
Scheduling-Was your service scheduled promptly?	Excellent Good Fair Poor
<u> </u>	☐ Helpdesk Support Personnel
·	☐ Quality of Our Service
Quality-Was your problem resolved completely?	Quality of Our Products
Were your questions & concerns answered thoroughly? 💆 🗖 🗓	
Danielle i Darrin were a pleasure to	deal with. Thx!
	To Win—Return promptly to enter our monthly drawing for a free gift.
Customer Support Response Card	Cin Ctv for Atism
PBSI strives to provide the highest quality service possible. I	CLIENT NAME
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RATING THIS SERVICE ENCOUNTER EXCELLENT GOOD	FAIR POOR RATING PBSI'S OVERALL QUALITY
Scheduling-Was your service scheduled promptly?	EXCELLENT GOOD FAIR POOR
Timeliness–Did we do what we promised?	Helpdesk Support Personnel
Courtesy–Were personnel friendly and courteous?	Quality of Our Service
Quality–Was your problem resolved completely?	Quality of Our Products
Were your questions & concerns answered thoroughly?	
MAJOR improvement over our	igst providers! Thank you!
Comments Regis	ter To Win—Return promptly to enter our monthly drawing for a free gift.
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Customer Support Response Caru	Walther EMC
PBSI strives to provide the highest quality service possible. In	CLIENT NAME
evaluating service quality, your feedback is very important. Would you take a moment to complete the information below and return it	11-20-19
to PBSI? Thanks for your patronage and your opinion.	FIELD ENGINEER (FIRST NAME) DATE OF SERVICE
RATING THIS SERVICE ENCOUNTER EXCELLENT GOOD F	AIR POOR RATING PBSI'S OVERALL QUALITY
Scheduling-Was your service scheduled promptly?	EXCELLENT GOOD FAIR POOR
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·	☐ ☐ Quality of Our Service
Quality-Was your problem resolved completely?	☐ ☐ Quality of Our Products
Were your questions & concerns answered thoroughly?	
We are pleased with Dennis'	evel of service and rest of team too.
	To Win —Return promptly to enter our monthly drawing for a free gift.
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Customer Support Response Card	1 PBUSM				
PBSI strives to provide the highest quality service possible. In evaluating service quality, your feedback is very important. Would you take a moment to complete the information below and return it to PBSI? Thanks for your patronage and your opinion.	FIELD ENGINEER (FIRST NAME) DATE OF SERVICE				
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PBSI strives to provide the highest quality service possible. In evaluating service quality, your feedback is very important. Would you take a moment to complete the information below and return it to PBSI? Thanks for your patronage and your opinion.					
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Customer Support Response Card PBSI strives to provide the highest quality service possible. In evaluating service quality, your feedback is very important. Would you take a moment to complete the information below and return it to PBSI? Thanks for your patronage and your opinion.					
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PBSI strives to provide the highest quality service possible. In evaluating service quality, your feedback is very important. Would you take a moment to complete the information below and return it	d . 11-12-19
to PBSI? Thanks for your patronage and your opinion.	FIELD ENGINEER (FIRST NAME) DATE OF SERVICE
RATING THIS SERVICE ENCOUNTER EXCELLENT, GOOD	FAIR POOR RATING PBSI'S OVERALL QUALITY
Scheduling-Was your service scheduled promptly?	☐ ☐ EXCELLENT GOOD FAIR POOR
Timeliness–Did we do what we promised?	☐ ☐ Helpdesk Support Personnel 🕱 ☐ ☐ ☐
Courtesy–Were personnel friendly and courteous?	☐ ☐ Quality of Our Service ☐ ☐ ☐
Quality–Was your problem resolved completely?	☐ ☐ Quality of Our Products
Were your questions & concerns answered thoroughly?	
Always great customer service - Donall Kell	ll
Comments Registr	ter To Win—Return promptly to enter our monthly drawing for a free gift.

Customer Support Response C	<u>ard</u>	M.	t Auburn	<u>No</u>	ph c	10'	<u>180</u>	*	_
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